YOUR PHONES WILL BE DEACTIVATED

Dear PhoneWorld customer

All phone lines in Switzerland will need to migrate from current analog/ISDN to the new digital Voice over internet Protocol (VoIP) technology.

Unless your lines are migrated to the new technology you risk being without a phone service by the end of 2017/2018

PhoneWorld is an authorized network provider and is pleased to offer the following alternatives – for RESIDENCES only.

OPTION 1

Call & Surf:

- CHF 25,53/month (billing of CHF 49,-- less CHF 23,47 Swisscom saving)
- Bandwidth: 10'000/2'000 (cannot be increased)
- Voice/Data modem: Free of charge
- Free calls within the PhoneWorld network

Application Form:

http://www.talktalk.ch/Docs/PWD/PWD.SIGCNS.STD.EN.pdf

OPTION 2

PhoneWorld VoIP

- CHF 38,53/month (billing CHF 62.-- less CHF 23,47 Swisscom saving)
- Bandwidth: 20'000/2'000 (can be increased upon request at a cost)
- Voice/Data modem: CHF 138,-- (one-time, configured, tested)
- Free calls within the PhoneWorld network (landline/mobile)
- Enjoy worldwide calling via the IPcall app (eliminates all roaming)
- Free 180 channel TV program with <u>www.zattoo.com</u>

Application Form

http://www.talktalk.ch/Docs/PWD/PWD.TRAAIN.STD.EN.pdf

<u>Network Transfer:</u> PhoneWorld will arrange all required administrative work with your current network - irrespective of your provider. Your phone numbers will NOT change.

<u>Timing:</u> approx. 2 to 3 weeks from receipt of application form by email/scan to <u>connect@phoneworld.com</u> or fax 022 860 11 86

Please use the application form per links above.

Business Accounts go: http://www.phoneworld.com/swiss/voip.shtml